

Children, Young People & Families Directorate

General Number: 01865 815449

The Children, Young People & Families Directorate comprises the following services:

▪ Young People & Access to Education:

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| ○ Special Educational Needs | 01865 815671 |
| ○ Social Inclusion (behaviour support, attendance, alternative education) | 01865 815304 |
| ○ Admissions | 01865 815175 |
| ○ Youth Support Services | 01865 815166 |

▪ Children & Families:

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| ○ Children's Social Care Services can be contacted via the Customer Service Unit . The Social & Community Services Directorate, Safeguarding Emergency Line (for reporting concerns), Adoption and Fostering, can also be contacted via the Customer Services Unit. | 0845 050 7666 |
| ○ Family Support and Assessment | 01865 854462 |
| ○ Early Learning and Childcare
(For schools, settings and childcare providers, information about funding, training and children's centres)
Early Years Information Line | 01865 815630 |
| ○ Children's Information Service
(For parents wanting information or guidance on Early Years and Childcare Services) | 08452 262636 |

▪ Raising Achievement Service:

(includes all support services to schools and schools advisers) 01865 428083

▪ Commissioning, Strategy & Locality Development:

(includes Planning, Performance & Communications, Data Analysis, One (EMS) Support) 01865 815498

▪ Shared Services:

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| ○ Teacher Recruitment & Retention – HR | 01865 797400 |
| ○ Pay & Employment Information Helpline - HR | 01865 797350 |
| ○ Health & Safety Helpline | 01865 797222 |
| ○ Schools Helpline, Finance | 01865 797500 |

▪ Environment & Economy:

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| ○ Home to School Transport | 01865 871670 |
| ○ Road Safety Team | 01865 810450 |

Please contact the above numbers if you do not know the specific number you require.

Alternative formats of this information can be made available on request. These include other languages, large print, Braille, computer disk or e-mail.

Please telephone 01865 815498



**OXFORDSHIRE
COUNTY COUNCIL**

CHILDREN, YOUNG PEOPLE & FAMILIES

www.oxfordshire.gov.uk