

Carers Strategy Action Plan 2009 – 2012 Input into the success of the Oxfordshire Carers' Strategy Organisation:
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Priority	Planned Action Point (from main Carers Strategy)	What our organisation will do	Risks	2009/10	2010/2011	2011/2012
1. Breaks Aim: to have a range of good quality and flexible services to provide breaks for carers	1.1.2	We will increase Flexible Direct Payment budget		Increase DPs G 162 families accessing ongoing care packages via direct payments. £90k additional funding from Aiming High grant	Further increase to reflect demand £150k additional funding from Aiming High Short Breaks grant.	maintain
	1.1.3	CYPF will establish effective links between shortbreaks, childcare & play pathfinder projects	Increasing demand, manage capacity & balance	Commissioning review and revision G £50k from Aiming High short breaks grant to increase 1:1 places in childcare settings in the school	Same	maintain

				holidays. £76,110 from Aiming High capital grant to enhance accessible play facilities across the county.		
	1.1.4. & 1.3	We will simplify information & access to breaks		<p>Aiming High Programme Board communication and accessibility strategy</p> <p>G Out of school liaison officers in every special school to provide advice and guidance re out of school activities. Specialist disability information officer in Family Information Service to support families whose children attend mainstream schools.</p>	<p>Ongoing</p> <p>£10k for Family Information Service to support accessible information re short breaks: 10 outreach sessions being offered in conjunction with Oxon Family Voices (parent/carer forum).</p>	ongoing
	1.1.5	Fairer charging policies will		Will clarify costs for	Ongoing	Ongoing

		be clarified & costs explained		day care, play & holiday activities G – details re costs from OSLOs/FIS.	£40k additional funding from Aiming High Short breaks grant to augment Inclusion Support Scheme to help with costs of short break provision.	
	1.1.6	CYPF addresses early support & prevention through Common Assessment Framework (CAF) & Team around the Child		Multi-agency working will assess developing needs early G _ Faceit teams in North/Central/South to support families requiring more intensive support	Ongoing	Ongoing
	1.1.7	Aiming High for Disabled Children Programme board will deliver increased short breaks for parent carers of disabled children and increased accessibility of childcare via a commissioning strategy	Management capacity, staff recruitment	Range of new services to be commissioned & existing services reviewed and enhanced. A – Aiming High	Additional new grant funds to be allocated Some funding is being reallocated to ensure best	Maintain

		(Parental Satisfaction Indicator)		implementation plan shows significant increase in cyp accessing services and significant increase in hours of provision offered. Newly commissioned services are struggling to recruit support staff and this has delayed new service provision eg weekend care.	value in commissioned services.	
	1.2.1	Targets & Outcome measures are agreed for all re commissioned services offering breaks		Parents engaged in developing outcome measures G – parental quality indicators are reliability and responsiveness; targets being monitored by commissioning team on a monthly basis	Review and revise	Review and revise

	1.2.2	Parents & young people provide training for care staff	Parents time	Developing library of DVDs for training with parental input A – some planned work had to be put on hold because of provider manager sickness: will be carried through in 10/11	Review & revise	Review & revise
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	1.3	Barriers to access flexible & Appropriate breaks will be identified as costs, transport & availability		Addressed via: DPs, Inclusion support scheme helps with costs transport strategy, Vol orgs. Additional funding G – funding support from Aiming High short breaks grant	Ongoing £50k transport fund from the Aiming High short breaks grant to support access to holiday playschemes.	Ongoing
2. Information & Communication Aim: to identify, support & signpost Carers to good quality	2.1	CYPF will raise profile of carers & signpost to support via communication strategy		Ongoing A- parents continue to report dissatisfaction with	Ongoing FIS to improve journey mapping with Oxon Family Voices; FIS to develop a contact	ongoing

information and support				communication from and about provider services. Newly commissioned services are contracted to provide FIS with updates on all their services.	list for text and email updates	
	2.2.1	Will provide relevant, clear timely information etc. via communication strategy	Timely information difficult to access & distribute	Ongoing	Ongoing`	ongoing
	2.2.3	Newly commissioned Family Information Service & Aiming Hi communication strategy targets information to need		Newly commissioned Family info. Service & Aiming Hi communication strategy targets information to need	Develop and review	Develop & review
3. Health & Wellbeing Aim: to help	3.3.2.	Parent carers in particular need are supported to access range of appropriate		Range of CYPF strategies eg parenting support, carers grant funding	Review and develop	Review and develop

<p>maintain and safeguard the emotional and physical health and wellbeing of carers and their families</p>	<p>3.4.1</p>	<p>support systems Childerens social care teams and school based support services identify young carers and target to avoid inappropriate caring roles through universal services</p>		<p>G – Carers grant funding fully spent. Parenting support programmes offered on behaviour management, and SRE. Interagency assessments & multiagency working at preventive and specialist levels</p>	<p>Review and Develop</p>	<p>Review and Develop</p>
	<p>3.4.2.</p>	<p>Range of networked CYPF strategies (play childcare, short breaks) ensure, parent carers can access appropriate support</p>		<p>Strategies will deliver more coherent & robust services to particularly vulnerable groups G – Aiming High revenue and capital grants have increased accessibility across the county eg all children’s</p>	<p>Review and revise</p>	<p>Review and revise</p>

				centres have received disability awareness training and funding for specialist toys/equipment		
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	3.4.3	Parent carers have support around transitions	Complexity, different drivers, need greater cohesion	Overarching strategy group (LDD 14-25 strategy group) links with CYPF Forum (OYE). Care pathways analysis. Work with personalised budgets. Link education and further e. Parent led transition handbook in development. Draft transition protocol being further revised. Accessible		
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				<p>formats to be devised.</p> <p>G – Transition Fair attracted 253 family carers and 100 professionals. Parent led Transition Matters guide well received; peer led consultation with groups of disabled yp re their needs for support in transition to adult services</p>		
	3.5.1.	<p>Childrens Disabilities teams and Childrens social care provide range of emergency support</p>	<p>No ring fencing re funds</p>	<p>Emergency support to be part of commissioning strategy</p> <p>G - emergency care provided but at times this has meant planned short</p>	<p>Review & enhance funding if appropriate</p>	<p>Maintainance</p>

				break care has needed to be cancelled.		
<p>4. Work, Education Training Leisure</p> <p>Aim: to help support carers to have a life of their own through access to work (and financial security) education, training and leisure</p>	4.1.2	Childcare options are developed for parent carers		<p>1) Programme board works with childcare sufficiency project to ensure increased accessibility of childcare across the county</p> <p>A – Childcare being provided in Witney, Abingdon and Sonning Common. Banbury childcare provision has been delayed because of a problem with venues (recently sorted)</p> <p>2) Transport opportunities being considered and costed</p> <p>3) Network of</p>	<p>Build on good practice</p> <p>Banbury childcare provision to run from East St Children’s Centre.</p> <p>Home childcare information officer appointed.</p> <p>£50k transport funding available for after school care when there is no other means to</p>	Build on good practice

				specialist childminders being developed (early stage) A – project has not managed to recruit planned number of specialist childminders	provide this.	
	4.5	CYPF develops enhanced childcare and range of funded support		Pilot enhanced childcare G – parents feedback positive re newly developed services in Abingdon.	Pilot	To be decided
5. Partners in care: Having a voice Aim: to help Ensure all services and service developments are carer led and where possible in	5.2	Aiming High Communication strategy to ensure media stories re carers in mainstream publicity are used to achieve good outcomes CYPF identify, support and empower carers involvement		Ongoing	Ongoing	Ongoing
	5.4		Availability of parents with limited time	Parents on Aiming High for Disability Board actively involved in commissioning priorities and	Ongoing	Ongoing

line with what they want and need				decisions G – parents on Aiming High Board, on commissioning panels for both revenue and capital spending		
	5.5	CYPF delivers training to ensure carers views taken into account		CYPF delivers training and quality assurance of assessments	Ongoing	Ongoing
6. Equalities	6.1	CYPF assesses impact across disadvantaged or diverse groups of carers and addresses barriers to equality and impact on human rights		Aiming High equality audit programmed for summer 09. CYPF hard to reach audit around Aiming High. Specialist carers groups with crèches to help understand issues, give break and feedback G – cultural parenting groups very positively	Ongoing New cultural parenting groups to be developed in Banbury	Ongoing

				evaluated by users and recognised by C4EO as emerging excellence.		
	6.2	CYPF ensure interpretation services available and translations, large print etc.		Addressed by programme of service equality impact assessments G	Ongoing	Ongoing
	6.3	CYPF transport fund helps support parent carers of children in certain circs		Dedicated transport fund for after school services to overcome barriers. To be reviewed G	To be reviewed	To be reviewed
	6.4	CYPF reviews and reduces barriers to access to services for carers and ensures eligibility is transparent		CYPF hard to reach audit around Aiming High. Specialist carers groups with crèches to help understand issues, give break and feedback G And review of		

				carers assessments		
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	6.5	CYPF develops partnership working practices with local vol. orgs, community and faith groups to support carers		Aiming High and Young Carers strategies: devised and developed in conjunction with users/families. Commissioning strategy based on partnership working and market development	Review and Develop	Review and Develop
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Notes to action plan: Action points are in support of planned actions set out in the Oxfordshire Carers Strategy: Section 6 Action Planning 2009 - 2012