

Carers Strategy Action Plan 2009-2012

Input into the success of the Oxfordshire Carers' Strategy

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(examples)

Priority	Planned Action Point	What our organisation will do	Risks	2009/10	RAG reporting	Final Outcome
1.Opportunities for breaks	1.1.1	Team Managers and Care Coordinators in Community Teams will ensure through increased numbers of assessments and reviews of Carers needs and that they apply to Residential Panel for respite care where the need is identified.	Budget Limitations Data to set benchmark	April 09 Team Managers and Care Coordinators	Green A target has been set to increase assessments for OBMH at 22%. A combination of Operational Management and a Training programme on Social Care Pathway Training from Nov. to Feb. 2010 should deliver the increase.	

	1.1.2	Primary Care Trusts have been allocated extra funding for respite care and OBMH Team Managers and Care Coordinators will work in partnership with Primary Care colleagues to access this funding as appropriate.	Budget Limitations	Throughout 09 / 10 Team Managers and Care Coordinators	Green PCT and OBMH Leads have agreed a strategy for ensuring this Action is completed. Primary Care will initially be the main source of referral and OBMH from December on Moderate to Low level needs will be another source.	
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	1 1.3	Using Direct Payments, where possible, Direct Payments as a method of helping Carers to flexibly take control of their respite needs.	Budget Limitations	Throughout 09/10 Purchasing Panel	Green CSG15 has been clearly delegated to Teams and Direct Payments are currently being agreed at Purchasing Panel.	
	1 1.4	Work will be undertaken directly with teams in a Workshop format to increase assessments, put in place consistent inclusive practice and improve recording.		CPA Lead Social Care Lead	Green Social Care Pathway Training is planned from Nov – Feb. This will include training re; the pathway for Cares and Young Carers.	

2. Information & communication	2 2.1	To continue to develop the OBMH website for Carers developing new links to organisations and facilities for Carers to communicate with one another through the internet.	Technical constraints	October 09 Emma Heath	Green Sandra Tranter has identified the information leaflets that Carers have expressed would be helpful. The Trust is currently costing the best way of delivering that information through Teams.	
	2 2.2	To develop a Trust leaflet for Young Carers giving them information about, mental ill health, how to access services and organisations who can help and support them.		July 09 Young Carers Leads Oxon and Bucks	Amber Work hasn't started on this as yet. There is no reason to believe it won't be achieved.	

	2 2.3	To identify Carers using the Carers Pathway and ensuring that Carers receive a consistent information pack giving them access to information about mental ill health, self assessment, access to services and organisations.	Agreements across Oxon and Bucks	June 09 Social Care Lead Practice Development Leads Team Administrators	Green The Carers Pathway is in place across inpatient and community, adult and older adult teams and is subject to audit.	
3.Health & wellbeing	3 3.1	Working with, supporting and training individual teams to increase Carers Assessments and record within 28 days.		May 09 CPA and Social Care Lead	Green Social Care Pathway Training will highlight this practice.	
	3 3.2	Work in partnership and link up with Carers Support Workers in Primary Care to ensure effective use of resources and responsive services to Carers between Primary and Secondary Services.		June 09 Social Care Lead and Nisha Prakesh	Green Nisha and Graham have agree that 3 date per year will be set aside to develop our partnership and share information.	

	3 3.3	Community Teams will have access to the CAF/Common Assessment Framework and receive training about how to use it and jointly work with Childrens Services		Nov 09 Young Carers Leads Child Protection Nurses	Amber There is no current work on this.	
	3 3.4	Increase numbers of assessments by implementing the OCC Self Assessment process to be directed at all newly identified Carers and those having their needs reviewed.		OCC Carers Lead Social Care Lead Team Administrators	Amber There is no current work on this.	
	3 3.5	Team Managers of Community Teams will review their caseloads with staff to ensure all those Carers who require succession planning to assure their loved ones continuity of care needs are identified.		Team Managers Practice Development Leads	Green TM's, PDL and SP's have been asked to review caseloads.	
4.work,education training,leisure	4 4.1	Reviewing OBMH staff policies to ensure that Carers can be effectively supported in their caring role.		H.R. Lead Social Care Lead	Amber No current work underway.	

	4 4.2	Ensuring all teams and staff are aware of £200k additional funding to support Carers in employment and training.	Budget closes March 31st	Feb 09 Social Care Lead to circulate.	Green Teams were made aware.	
	4 4.3	Where appropriate Direct Payments will be used to support Carers into work, education and Leisure	Budget Constraints	Throughout 09/10 Team Managers / Care Coordinators Purchasing Panel	Green This is currently is occurring through the approval of DP's and CSG 15.	
5.Partners in care: Having a voice	5 5.1	Carers will be included in appropriate Directorate Meetings in order to influence and change Mental Health Services, practices and policies i.e. Practice Governance, OBMH Carers Strategy Group etc.		Throughout 09/10 Social Care Lead	Green Carers have been invited onto the Strategy Group and also work is in progress re: Quality Assurance (Practice Governance)	

	5 5.2	OBMH will ensure that management time is provided to Carers organisations – Rethink, Carers Reference Group and the Carers Forum are linked into and their voices are heard regarding service quality and fed back into the organisation.		Throughout 09/10 Social Care Leads in Oxon and Bucks	Amber Work will be completed to implement a survey of Carers experiences through Quality Assurance / Audit Group. This is not achieved as yet.	
	5 5.3	OBMH and OCC will support the publication of Carers Stories in the relevant publications.		Throughout 09/10 Emma Heath	Amber Work in progress.	

6. Equalities	6 6.1	The reports and reviews of BME and Young Carers needs and services will be used to develop an Action Plan to deliver improvements of access and quality to Carers in those groups.		Throughout 09/10 OBMH Service Development Team	Green A Project Team is being established by Phil Chaundy to carry forward objectives to improve inpatient, issues on personal care and diet, carers health and access to CSG 15 funding.	
	6 6.2	A leaflet will be developed to inform Carers and Service Users about Transport Services in relation to Community and Hospital Mental Health Services.		Jan 09 Emma Heath	Amber No work completed on this as yet.	

	6 6.3	Team Managers, Practice Development Leads and Care Coordinators will review their team caseloads to identify those Carers who may also have mental health ill health in order to provide support, advice or signposting.		October 09	Green	
				Team Managers, Practice Dev Leads and C / Coordinators	Team Managers have been requested to review and feed back.	