

Carers Strategy Action Plan 2009-2012

Input into the success of the Oxfordshire Carers' Strategy

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Priority	Planned Action Point - from Carers Strategy	What our organisation will do	Risks	2009/10	2010/2011	2011/2012
<p>1.Opportunities for breaks</p> <p>Aim: to have a range of good quality and flexible services to provide breaks for carers</p>	<p>1.1.3</p>	<p>Liaise with other providers to enable carers to access a wide variety of breaks according to their needs (including longer term breaks)</p> <p>A Why We will only achieve part of the target as other potential providers have restricted funds available Corrective Action Target to be revised</p>	<p>reduction in funding for breaks Relationship with other providers</p>	<p>Improve by 25% the number of breaks accessed through other providers</p> <p>G</p>	<p>Improve by 25% the number of breaks accessed through other providers</p>	<p>Improve by 25% the number of breaks accessed through other providers</p>

	1.1.3	Provide breaks for the carer and the cared for person where this is what they both wish A The planned breaks have been postponed and may now take place in Spring or Summer 2010	Funding	Improve by 50% the number of shared breaks available A The planned breaks have been postponed and may now take place in Spring or Summer 2010	Improve by 25% the number of shared breaks available	improve by 25% the number of shared breaks available
	1.3 1.4	Lobby for care to be available for the cared for person in order that the carer can attend meetings, events/outings which are not deemed an emergency G	Unknown funding from statutory services	Ongoing A – partially achieved through access to OCC additional funds	ongoing	ongoing
	ALL	Ensure that breaks meet the	funding	improve by	improve by	ongoing

		<p>needs of different carers in the community e.g. young carers, older carers, BME carers</p> <p>A Why Partially achieved but inconsistent - reliance on other agencies to provide support and signposting Corrective Action Improve liaison with other agencies and identify our own key support for groups etc.</p>	<p>failure to link with groups such as asylum seekers, other hidden groups</p>	<p>10% take up of breaks by different groups of carers</p> <p>A Why Partially achieved but inconsistent - reliance on other agencies to provide support and signposting Corrective Action Improve liaison with other agencies and identify our own key support for groups etc.</p>	<p>10% take up of breaks by different groups of carers</p>	
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	1.5 1.6	Provide breaks which demonstrate good value for money in terms of cost and outcome for carers G	funding	ongoing monitoring of contract G	new contract with new targets Previous contract extended for 1 year	new contract with new targets
2. Information & communication aim: to identify, support and signpost Carers to good quality information and support	ALL	Convene and coordinate the activities of the oxoncarers website editorial group G	website not funded	Improve by 25% the number of hits to oxoncarers G	Improve by 25% the number of hits to oxoncarers	website fully interactive
	2.4	Equip 50% of carer support staff with access and training to mobile I.T. A Why Partially achieved – funding constraints Corrective Action Identify and agree future budget	funding/ability of staff access to internet	Equip 75% of carer support staff with access and training to mobile I.T. G	Equip 100% of carer support staff with access and training to mobile I.T. Already achieved	Ongoing

	ALL	Provide signposting to to voluntary, statutory and private sector organizations G	Funding leads to reduced core services	provide core services to 300 new carers G	provide core services to 300 new carers	provide core services to 300 new carers
	ALL Plus 6.4 6.5	Identify and provide relevant, up to date and timely information to at least 300 new carers in each year. Work with a wide range of partners in the statutory and voluntary sectors, exploit media opportunities and develop partnerships with community and faith groups G	Funding leads to reduced core services	provide core services to 300 new carers G	provide core services to 300 new carers	provide core services to 300 new carers
		Provide with N&W and S&V Carers Centres and with Oxfordshire Carers Forum access to core information through the coordinated distribution quarterly newsletters G	Ongoing With few risks	Distribute c7000 newsletters in each quarter G	Distribute c7000 newsletters in each quarter	Distribute c7000 newsletters in each quarter
3.Health & wellbeing aim:to help maintain the emotional and physical health	3.3.1 3.2	Provide carers with access to training to improve knowledge, confidence and skill to continue in their caring role G	Ongoing but short term funding	funding may cease G	funding may cease	funding may cease

and wellbeing of carers and their families	3.3.2	Provide information, support and training to staff in G.P. practices in order that carers can be identified and signposted to relevant practical and emotional support G	Ongoing but short term funding	funding may cease A – new action plan in place Carer Awareness Training to be delivered to 80% GP practices and to frontline clinicians/staff in CHO	funding may cease	funding may cease
	3.2 3.3.2	Provide dedicated complementary health services to carers who for example, have identified health needs of their own, are from BME communities, have a significant caring role or are otherwise isolated and/or vulnerable. G	Ongoing but short term funding	funding may cease otherwise increase access by 25% G	funding may cease otherwise increase access by 25%	funding may cease otherwise increase access by 25%
	3.2 3.3.2 3.3.3	Carry out with multi agency partners on health improvement project aimed at identifying carers and supporting their wellbeing	Needs cooperation of PCT, OCC,	Unknown A – needs further work	unknown	unknown

		G	OBMHT and voluntary sector	to identify partners and funding		
	3.5.1	<p>Support carers to register for and access emergency care services</p> <p>A</p> <p>Why</p> <p>Need to ensure that service is routinely promoted to all new and existing known carers</p> <p>Corrective Action</p> <p>Ensure all information given provides details of service</p>	<p>Failure to meet agreed targets with provider</p>	<p>improve by 25% number of carers who register with emergency service</p> <p>A</p> <p>Need to ensure that service is routinely promoted to all new and existing known carers</p> <p>Corrective Action</p> <p>Ensure all information given provides details of service</p>	<p>improve by 25% number of carers who register with emergency service</p>	<p>improve by 25% number of carers who register with emergency service</p>

4.work,education training,leisure aim: to help support carers to have a life of their own through access to work (and financial security) education, training and leisure	4.2 4.3 4.4 4.5	Seek opportunities to reach out to a wide variety of community groups, those individuals with language or sensory needs and to the media to enable access to work, education or leisure G	ongoing	Ongoing A – adjust plan to more focused and targeted outreach to specific groups Asian Carer Support Group and outreach commencing Banbury June 2010	ongoing	ongoing
	4.2	Provide dedicated support to carers of all ages to engage with and contribute to the wider community i.e. through work, leisure or training G	ongoing	Ongoing G but ongoing	ongoing	ongoing
	4.2 4.3	Provide access to skills training G	dependent on relation with other organisations	dependent on relation with other organisations	ongoing	ongoing

5.Partners in care: Having a voice Aim: to help ensure all services and service developments are carer led and where possible in line with what carers say they want and need	5.4	Consult with carers at least twice each year about the design and delivery of future services G	ongoing	Ongoing G but ongoing Carer reference group in place from May 2010	ongoing	ongoing
	5.4 5.5	Give carers the opportunity at least four times each year to comment on and feedback about services G	carers do not respond	Ongoing G but ongoing	ongoing	ongoing
	5.2 5.3	Provide carers with contacts to the media in order that their issues and stories are given mainstream publicity G	media does not respond	Ongoing G but ongoing	ongoing	ongoing
6. Equalities Aim: to provide equitable services that all carers can access	6.3	Provide access to transport and care costs in order for carers to take up opportunities for a break from their caring role G	demand exceeds funding	new contracts	new contracts	new contracts
	6.5	Reach out to a wide range of faith and community groups to enable carers from the wider community to access services G	Reliance on other groups to make links	Have regular contact with 2 new faith/commu nity groups G	Have regular contact with 2 new faith/commu nity groups See 4 above	ongoing

	6.4	Provide individual carers and groups of carers access to good quality meeting space and support to services G	Lack of funding/ resource to increase opening hours of carers centre	2 groups use carers centre at evenings or weekends to meet g	4 groups of carers use carers centre at evenings or weekends In place from May 2010 with extended opening hours of centre (late helpdesk on Thursday evenings and Saturday mornings). Addition of regular evening and weekend groups.	ongoing
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Notes to action plan: see Oxfordshire Carers Strategy: Section 6 Action Planning 2009 –2012.