

NHS Oxfordshire – Carers Action Plan reporting 2009/2010

Planned Action Point	What we will do	Risk	09-10 action
<p>1.1.1 & 1.2.1 GA Funding identified Joint breaks plan developed Pilot project agreed Pilot to be delivered between Oct 09 and March 2010</p> <p>EOL Rapid Response service launched</p> <p>Pilot evaluation will be shared with key stakeholders and carers strategy group</p>	<p>Work with OCC to agree a joint approach in commissioning carers breaks</p>	<p>Impact of SDS</p>	<p>Identify funding Agree the joint breaks plan Commission and deliver 'carers breaks pilot' through primary care EOL to identify and develop support models for carers</p> <p>Note – this work has been a good example of joined up working between PCT and County</p>
<p>2.1,2.2.1,2.2.2, 2.3 GA GP carer protocol revised and distributed to practices Continued funding for GP support work Renewed publicity for practices Pharmacy campaign delivered during Carers Week</p> <p>Carers protocol yet to be introduced for community hospitals</p>	<p>Raise the profile of carers needs by effective implementation of carers protocol for primary care</p>	<p>Sustainable funding for GP support work</p> <p>Staff changes</p> <p>Impact of recession</p>	<p>Revise carers protocol for GPs Ensure robust monitoring of carers protocol Support for GP support worker scheme Publicity, articles and communications Pharmacy Campaign Include carer information in the corporate induction pack Roll out the carers protocol in Community Hospital settings</p>
<p>3.1.3, 3.2, 3.3.1, 3.3.3, 3.3.4, 3.4.1 A</p> <p>All of the items are at various stages of development. Some of them are likely to be delivered this year like training for clinicians and primary care teams</p>	<p>To help maintain and safeguard the emotional and physical health and wellbeing of carers and their families</p>	<p>Financial incentive for GPs to trial annual health checks for carers</p>	<p>Training and awareness for GPs and primary care teams</p> <p>Training for carers</p> <p>Regular health checks</p> <p>Work to develop bereavement service</p> <p>Carers issues championed in H & WB partnership</p> <p>Young carers identified and signposted to support</p>

<p>4.2</p> <p>A</p> <p>Why Swine Flu work kept PCT HR busy to take up developmental work</p> <p>Ongoing support for Employment project</p>	<p>PCT to encourage carer friendly HR policies</p> <p>Support H & WB training initiatives for carers</p>	<p>Service re-commissioning</p>	<p>Ensure joint work with County and PCT HR</p> <p>Support employment project</p> <p>Promote carers training 'caring with confidence'</p>
<p>5.1, 5.2, 5.3, 5.4</p> <p>G A</p> <p>JMW appointed as carers champion, supported by Steven Richards</p> <p>Carer and user expense policy in the final stages of development</p> <p>Annual carer workshop delivered</p> <p>Carer issue covered the DPH report for 08/09</p> <p>Why</p> <p>Work still to be done on embedding carer issues in all publications as well as contracts with CHO</p>	<p>Include carers in PCT consultations, strategies, publicity</p> <p>Identify and empower carers to seriously engage with service development</p>	<p>Carers do not feel fully engaged in service planning</p>	<p>Ensure Non Executive Director in place to champion carer issues</p> <p>Carers routinely consulted</p> <p>Carers issues covered in the report by the Director of Public Health</p> <p>Review and finalise the user and carer expense policy</p> <p>Support the delivery of annual carers workshop</p>
<p>6.1, 6.2, 6.4, 6.5</p> <p>G A</p> <p>Why</p> <p>Ongoing work</p>	<p>Provide equitable service across all care groups, reduce barriers to access</p> <p>Develop partnership working with Districts and VCF groups to support carers</p>	<p>Carers unable to access information and services</p> <p>BME carers</p>	<p>Include carers issues in PCT's EQIA</p> <p>EOL service to address access issues</p> <p>Access to interpretation services</p> <p>Engagement with BME carers</p> <p>Carers issues included in District Health and Wellbeing Strategies and OSCA (Oxfordshire Stronger Communities Alliance)</p>