

Oxfordshire Criminal Records Bureau Processing Service

Delivery Policy

Deliveries can only be made to addresses within the United Kingdom (including Northern Ireland); this excludes PO Box addresses.

We currently use Royal Mail, prepaid postage, to deliver any disclosures to you. Actual delivery times may vary to you depending on:

- your delivery address,
- circumstances impacting delivery by the Royal Mail.

We reserve the right to use alternative delivery methods without prior notification.

You will not hold us responsible for any delays, outside our control, which relate to the delivery of completed disclosures.

We reserve the right to cancel your log in to the online disclosure system if it becomes apparent that, in our sole opinion, the postal service in your area is too unreliable.