



 **Oxfordshire Community  
and Voluntary Action**

 **soha**  
housing

**OCVA FREE WORKSHOP EVENT "MAKING A DIFFERENCE" TO BE HELD  
IN THE BAPTIST HOUSE, DIDCOT 10AM – 12.30PM 5TH MARCH 2008**

How do you listen to the voice of your volunteers/staff/ those you engage with?

How do you know that you are providing services in the most appropriate way?

Can and should you do things differently?

This free half day workshop is an opportunity to look at the way we involve people in the work we do. It will take the Soha model of getting people involved and explore ways similar practices can be put in place in our own organisations.

Soha is a housing association based in South Oxfordshire. Soha recognised that putting on meetings was not always the best way to engage those it wanted to reach out to and so developed a menu of different ways in which tenants can have their say in the way Soha manages their housing services. The benefits of Soha's approach both to tenants and to the organisation itself will be highlighted and there will be an opportunity for facilitated discussion around practical ways of putting this into practice in other settings and coming up with more ideas to take away and use in our own organisations.

This is a joint Oxfordshire Learning Network and Soha event. It is to be held in the excellent Baptist House in central Didcot and includes a hot sit down lunch in their on site restaurant. It starts with refreshments at 9.30 am for a 10 am start and finishes after lunch around 1.30/2.00 pm.

If you would like to attend please complete and **return the booking form attached by Friday 14<sup>th</sup> March** to: Doris Harris at OCVA, The Old Court House, Floyds Row, St Aldate's, Oxford, OX1 1SS e mail: [admin@ocva.org.uk](mailto:admin@ocva.org.uk) phone: 01865 251946. On receipt of your registration we will confirm your place and provide directions and other details.

Do not hesitate to contact me if you would like to discuss the programme or need further details.

I do hope you are able to attend and look forward to welcoming you to the event.

Kind Regards,

*Kate Hill*

Kate Hill  
Strategic Partnerships Manager, OCVA



### Booking Form\*

<b>Name:</b>			
<b>Organisation:</b>			
<b>Address:</b>			
<b>Tel:</b>		<b>Fax:</b>	
<b>E-mail:</b>			

#### Free Event

**Please return to Doris Harris, OCVA, The Old Court House, Floyds Row, St Aldate's, Oxford OX1 1SS, or [Doris.Harris@ocva.org.uk](mailto:Doris.Harris@ocva.org.uk)**

We want everyone to be able to access our training. Please let us know below if you have any dietary or access requirements. If you need help with childcare to be able to attend we have a bursary for this. Please give us a call on 01865 251946 to discuss further.....  
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\* Data Protection – OCVA will use the information you provide for administering our training courses. We will not disclose this information to any other person or organisation, except in connection with the training courses. All course participants are provided with a list of their co-participants' names and organisations, but no further details.