

## **Web-enabled performance management system – progress update**

### **Introduction**

Our original plan was to go out to tender in 2006/07 with the intention of procuring a web-enabled system for 2007/08 – one year ahead of our original LAA target.

Significant research was undertaken to

- Identify suitable providers
- Explore systems functionality
- Learn from the experiences of other partnerships
- Develop a requirements specification

Our research identified that:

- available systems offered significant functionality with the ability to link key performance indicators with project plans and milestones; service plans and key risks at varying levels of sophistication
- full exploitation of systems functionality would offer significant performance management benefits
- other authorities were generally utilising only a proportion of the full functionality offered by these solutions and integrating the software solution with subsidiary data systems had proved problematic and costly and had not been achieved in many cases

Our conclusion was that a significant investment in an integrated performance management system now is unlikely to secure sufficient benefits to justify the investment required. In particular significant work and investment would be required in addition to the costs of procuring a software system would be required for full integration to be achieved. In consequence we are developing a two-phase approach to meeting our performance management requirements:

### **Phase 1: Reporting performance via the web**

From quarter 1 of 2007/08 quarterly performance results will be available on the Oxfordshire Partnership website.

### **Phase 2: Developing an integrated system**

Our focus during 2007/08 will be on developing an IT systems solution which meets our wider needs in relation to our new Sustainable Communities Strategy, LAA2 and beyond. Key milestones for this development are:

- Project Initiation Document and project management arrangements in place this year by 31/12/07
- Implementation plan in place by 31/3/08
- Performance management system to be on track for implementation by 30/6/08