

HWBP Board self-assessment results

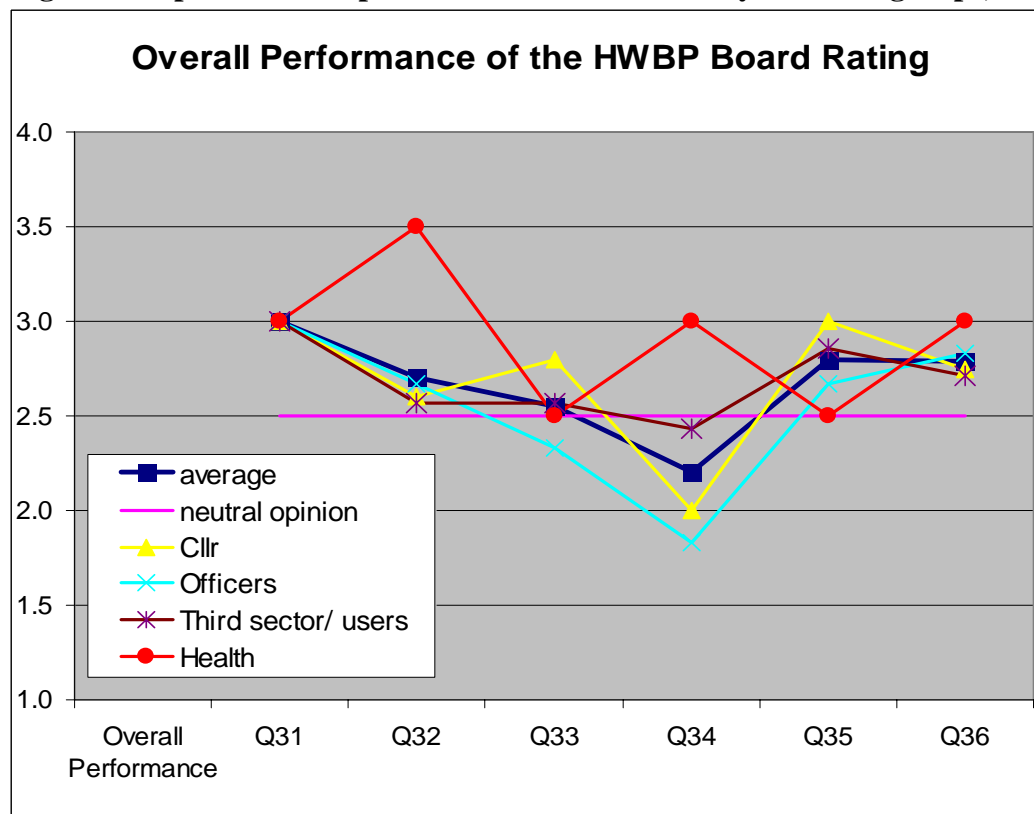
INTRODUCTION

1. In 2008, members and officers from the Health & Well Being Partnership Board were asked to complete a self-assessment tool, in preparation for the away-day. The aim was to gauge where people thought the Board was working well and where it might be best to focus on improving its effectiveness. It was considered a useful discipline to repeat this self-assessment every year, as a way of retaining a focus on, and responsibility for, maintaining an effective and well functioning partnership. This paper presents the results of the 2009 evaluation.

MAIN FINDINGS

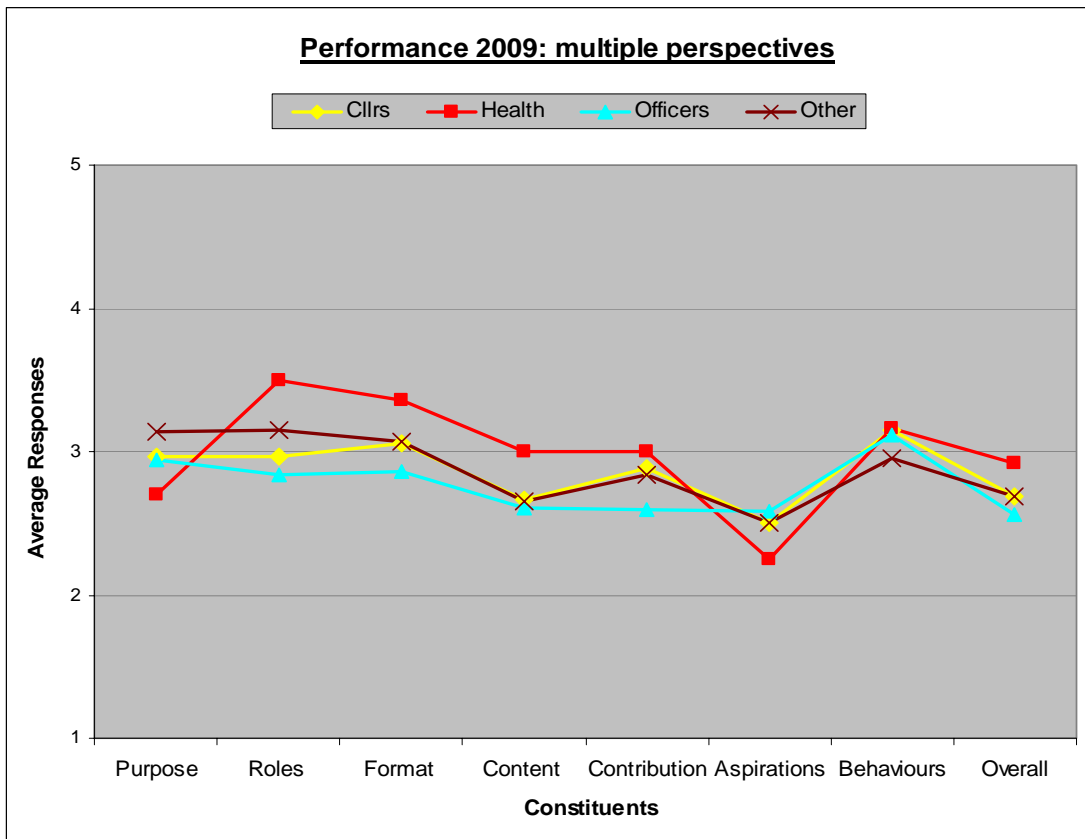
2. Levels of satisfaction with the overall performance of the Board are good. Combined scores from all participants are positive for all but one of the questions. This suggests that the vast majority of participants think the H&WBP Board is functioning positively, although there is still considerable room for improvement, which is perhaps to be expected when the Partnership is still relatively new.
3. The area that scores the highest across all participants is Q.31: 'Ability of the Board to work in partnership for the collective good', which on average is scored as "good". Q.34: 'Ability of the Board to make decisions and facilitate action' is the exception to the generally positive picture, which is scored nearer to "fair" than "good". Officers report negative perceptions in relation to this question and to a lesser extent to Q.33 'Ability of the Board to encourage the expression of different ideas, opinions, feelings and perspectives from all Board members' – scored between "poor" and "fair" by this group in particular.

Fig.1: Perceptions on the performance of the Board by different groups, 2009



4. It is worth noting that participants have quite similar perceptions about the Board (as evidenced by the similar shape to each of the coloured lines in Fig.2). This graph also summarises the difference in participants' views, according to whether they are councillors, NHS members of the partnership, third sector/ user representatives, or officers. In general, the health members report the highest ratings, although in terms of 'purpose' and 'aspirations' they buck this trend and perceive lower rates than the other three groups. Broadly speaking, officers' perceptions are lower than those of the other three groups; with both councillors and the third sector/ user representatives having views very similar to each other.

Fig.2: Summary of perceptions by different groups across each area, 2009



5. When compared to last year's evaluation, perceptions have improved consistently across every area examined (its purpose, roles and responsibilities, the format of meetings, the content of meetings, the contribution participants make, their aspirations for the partnership, and the team behaviours exhibited by participants). This graph also shows that, whilst all aspects of the evaluation are positive, the areas that participants perceive as being the less well developed are the content of meetings, and their contribution and aspirations (See Fig.3).
6. There are two questions where perceptions this year have worsened from last year. These are Q.5: 'The HWBP Board facilitates action on Health & Well Being issues' and Q.9: 'My organisation benefits from my involvement in this Board'. The drop for these two questions is negligible but this is something to consider addressing, especially if repeated next year.
7. It should also be noted that the response rate this year improved to 63% from the 50% response rate in 2008.

Fig.3: Comparison in perceptions across each area between 2008 and 2009 evaluations

