

## **For More Information on Direct Payments:**

### **National Centre for Independent Living publications**

The National Centre for Independent Living (NCIL) is a source of information and expertise. Unit 3.40, Canterbury Court, 1–3 Brixton Road, London SW9 6DE **Tel:** 020 7587 1663 **Fax:** 020 7582 2469 **Textphone:** 020 7587 1177 **Website:** [www.ncil.org.uk](http://www.ncil.org.uk) **Email:** [info@ncil.org.uk](mailto:info@ncil.org.uk)

- NCIL, *Everything you need to know about direct payments* (2008)
- Independent Living Institute, *The Rough Guide to Managing Personal Assistants*, Sian Vasey (2000)
- NCIL DVD, *Direct Payments: a beginner's guide* – a 30-minute DVD which covers the essential aspects of managing a PA set-up, including recruitment, supervision and contracts
- NCIL, *Direct Payments for Mental Health Service Users/Survivors: a guide to some key issues*, Pauline Heslop (2007)
- National Youth Agency and West of England Centre for Inclusive Living, *Creating Independence and Inclusion – Youth Personal Assistance Support Scheme*, Rowen Jade (2003)

### **Values into Action (VIA) publications**

VIA, Oxford House, Derbyshire Street, London E2 6HG **Tel:** 020 7729 5436 **Fax:** 020 7729 7797 **Website:** [www.viauk.org](http://www.viauk.org) **Email:** [general@viauk.org](mailto:general@viauk.org)

- *Pointers to Control*, Catherine Bewley with Andrew Holman (2nd edition, 2002) – information on direct payment issues such as consent, control, money management, employment and eligibility
- *Funding Freedom 2000: people with learning difficulties using direct payments*, Andrew Holman with Catherine Bewley (1999) – supporting the use of direct payments by people with learning difficulties
- *Making Decisions: best practice and new ideas for supporting people with high support needs to make decisions*, Stephanie Beamer with Mark Brooks (2001)
- *Trusting Independence: a practical guide to independent living trusts*, Andrew Holman and Catherine Bewley (2001)
- *Helping Ourselves*, Catherine Bewley and Lindsay McCulloch (2004) – findings of a study into the importance, availability and quality of peer support for people using direct payments
- *Guidance on direct payments*
- *Mission Possible* – DVD and booklet about the Mental Capacity Act 2005 made by and for people with learning difficulties (2007) – accessible story-based information about making your own choices and decisions

### **Department of Health publications**

Department of Health, Richmond House, 79 Whitehall, London SW1A 2NS **Tel:** 020 7210 4850 **Website:** [www.dh.gov.uk](http://www.dh.gov.uk) **Email:** [dhmail@dh.qsi.gov.uk](mailto:dhmail@dh.qsi.gov.uk)

- *A guide to receiving direct payments from your local council: a route to independent living* (2008)
- *Direct Payments Solution Set* (2007) – online resource to share what works in promoting and developing direct payment schemes – [www.kc.csip.org.uk/solutionset.php?grp=601](http://www.kc.csip.org.uk/solutionset.php?grp=601)
- *Direct payments for people with mental health problems: a guide to action* (2006)
- *Direct Choices: what councils need to make direct payments happen for people with learning disabilities* (2004)
- *Independence, choice and risk: a guide to best practice in supported decision making* (2007)
- *Putting People First: a shared vision and commitment to the transformation of adult social care* (2007)
- *Personalisation toolkit* (2008) – online resource to support councils to begin to plan and deliver the transformation of their social care systems, as set out in *Putting People First* – [www.dhcarenetworks.org.uk/Personalisation/Topics/](http://www.dhcarenetworks.org.uk/Personalisation/Topics/)

- *Valuing People Now resource pack* (2009) – raising awareness and supporting good practice for people with learning disabilities

### Scope publications

Scope, 6 Market Road, London N7 9PW **Tel:** 020 7619 7100 for switchboard, or 0808 800 3333 for Scope Response, which offers confidential advice and information **Website:** [www.scope.org.uk](http://www.scope.org.uk) **Email:** [response@scope.org.uk](mailto:response@scope.org.uk)  
**Text:** SCOPE, plus your message to 80039

- *My money, my way: a young person's guide to direct payments* (2004)
- *In the driving seat: direct payments for your child* (2004)
- *Good Practice Guide for Support Workers and Personal Assistants Working with Disabled People with Communication Impairments* (2002)
- *A Lot to Say! A guide for social workers, personal advisors and others working with disabled children and young people with communication impairments* (2002)

### Joseph Rowntree Foundation publications

Joseph Rowntree Foundation, The Homestead, 40 Water End, York YO30 6WP **Tel:** 01904 629241 **Minicom:** 01904 615910 **Website:** [www.jrf.org.uk](http://www.jrf.org.uk) **Email:** [info@jrf.org.uk](mailto:info@jrf.org.uk)

- *Making Direct Payments Work: identifying and overcoming barriers to implementation*, Frances Hasler with Angela Stuart (2004)
- *'It Pays Dividends': direct payments and older people*, Heather Clark, Helen Gough and Ann Macfarlane (2004)
- *Direct Payments and Mental Health: new directions*, Karen Newbigging with Janice Lowe (2005)

### Other resources

- Users with queries about being an employer may find it helpful to consult HM Revenue and Customs' **New Employer Helpline** on 0845 60 70 143. Calls are charged at the local rate.
- *Mental Capacity Act 2005 Code of Practice* (2007)
- Commission for Social Care Inspection, *Direct Payments: what are the barriers?* (2004)• Policy Press, *Developments in Direct Payments*, Janet Leece and Joanna Bornat (eds) (2006)• King's Fund, *Direct Payments and Older People*, Teresa Poole (2006)Guidance on direct payments

## Contacts

### Age Concern

Astral House1268 London Road London SW16 4ER**Helpline:** 0800 00 99 66**Website:** [www.ace.org.uk](http://www.ace.org.uk)

### Alzheimer's Society

Devon House58 St Katharine's Way London E1W 1JX**Tel:** 020 7423 3500**Fax:** 020 7423 3501**Website:** [www.alzheimers.org.uk](http://www.alzheimers.org.uk) **Email:** [enquiries@alzheimers.org.uk](mailto:enquiries@alzheimers.org.uk)

### Carers UK

20 Great Dover Street London SE1 4LX **Tel:** 020 7378 4999**Fax:** 020 7378 9781**Website:** [www.carersuk.org](http://www.carersuk.org) **Email:** [info@carersuk.org](mailto:info@carersuk.org)

### Chartered Institute of Public Finance and Accountancy (CIPFA)

3 Robert Street London WC2N 6RL**Tel:** 020 7543 5600**Fax:** 020 7543 5700**Website:** [www.cipfa.org.uk](http://www.cipfa.org.uk)

**Crossroads**

10 Regent Place Rugby CV21 2PN **Helpline:** 0845 450 0350 **Website:** [www.crossroads.org.uk](http://www.crossroads.org.uk)

**Help the Aged**

York House 207–221 Pentonville Road London N1 9UZ **Tel:** 020 7278 1114 **Fax:** 020 7278 1116  
**Website:** [www.helptheaged.org.uk](http://www.helptheaged.org.uk) **Email:** [info@helptheaged.org.uk](mailto:info@helptheaged.org.uk)

**Mencap**

123 Golden Lane London EC1Y 0RT **Tel:** 020 7454 0454 **Fax:** 020 7608 3254 **Website:**  
[www.mencap.org.uk](http://www.mencap.org.uk) **Email:** [help@mencap.org.uk](mailto:help@mencap.org.uk)

**Mind**

15–19 Broadway Stratford London E15 4BQ **Tel:** 0845 766 0163 **Website:** [www.mind.org.uk](http://www.mind.org.uk)  
**Email:** [contact@mind.org.uk](mailto:contact@mind.org.uk)

**Office of the Public Guardian**

Customer Services – The Office of the Public Guardian and the Court of Protection PO Box  
15118 Birmingham B16 6GX **Tel:** 0845 330 2900 **Textphone:** 020 7664 7755 **Fax:** 020 7664  
7551 **Website:** [www.publicguardian.gov.uk](http://www.publicguardian.gov.uk) **Email:** [customerservices@publicguardian.gsi.gov.uk](mailto:customerservices@publicguardian.gsi.gov.uk)

**Princess Royal Trust for Carers**

Unit 14, Bourne Court Southend Road Woodford Green Essex IG8 8HD **Tel:** 0844 800 4361 **Fax:**  
0844 800 4362 **Website:** [www.carers.org](http://www.carers.org) **Email:** [info@carers.org](mailto:info@carers.org)

**Scope**

6 Market Road London N7 9PW **Tel:** 0808 800 3333 **Website:** [www.scope.org.uk](http://www.scope.org.uk) **Email:**  
[response@scope.org.uk](mailto:response@scope.org.uk)

**United Kingdom Disabled People's Council (UKDPC)**

DIAL House Hamilton Place Chester CH1 2BH **Tel:** 01773 746698 **Website:** [www.ukdpc.net](http://www.ukdpc.net)  
**Email:**  
[general@UKSDPC.org](mailto:general@UKSDPC.org)