
DIAL-a-RIDE

for Oxford City, Vale of White Horse,
West Oxfordshire



Oxfordshire Community Transport Accessible Bus Service

01865 876176

operated by



On behalf of



www.oxford.gov.uk



WEST OXFORDSHIRE
DISTRICT COUNCIL

What is OCTABUS dial-a-ride?

Octabus Dial-a-Ride is a door-to-door transport service for those who are unable to use or who find it difficult to use conventional public transport, such as elderly or disabled people. The drivers of the vehicles are specially trained in the assistance of wheelchair users and those with mobility problems.

Where can I go?



Whatever your journey purpose*, Octabus Dial-a-Ride is available to take you!

*The only exceptions are for journeys to hospitals for appointments, and to social centres operated by Oxfordshire County Council. For hospital appointments please speak to your doctor about travel schemes to enable you to make your appointment. Please speak to Social Services about getting to Oxfordshire County Council-run social centres.

How do I qualify to use OCTABUS dial-a-ride?

- You must live in the area served by Octabus (anywhere in the area covered by Oxford City Council, Vale of White Horse District Council, or West Oxfordshire District Council).
- You can use Octabus if you have a mobility or other condition which means that you cannot use, or find it difficult to use, conventional public transport. You don't have to be registered disabled or be a wheelchair-user. For example, you might be unable to walk to the bus stop.
- Age and nature of disability are irrelevant.

Advantages of using OCTABUS dial-a-ride



When and where can I travel?

The service is available between 9:00am and 5:00pm as follows:

Octabus dial-a-ride is generally available on a first-come-first-served 'open' basis every day it operates. However, due to high demand, and to make best use of the buses, we may serve certain areas on set days, allocating places to customers to travel on the day when the bus is in their area. We may also try to group together people travelling to the same destination. All travel is offered subject to vehicle and seat availability.

There are TWO Octabus minibuses in use throughout the Oxford City Council area EACH DAY, offering more travel opportunities for more people than before. One vehicle is in use in each of the Vale and West Oxfordshire Districts.

VALE OF WHITE HORSE DISTRICT

Monday, Tuesday and Wednesday – open service allowing journeys within the Vale of White Horse District Council area, or to Oxford City.

Thursday and Friday – open service allowing journeys not catered for on Monday to Wednesday. Journeys will be available to any destination within the Vale of White Horse or West Oxfordshire District Council areas, to Oxford City, and (from Abingdon area only) to Didcot.

WEST OXFORDSHIRE DISTRICT

Monday to Thursday – open service allowing journeys within the West Oxfordshire District Council area, or to Oxford City.

Friday – open service allowing journeys not catered for on other days, to any destination within West Oxfordshire District Council area, Vale of White Horse area, or to Oxford City.

OXFORD CITY

Monday – Friday - journeys anywhere within Oxford City.

How much will it cost?

There is a one-off charge of £5 per person for membership of the Octabus scheme. No membership is required for those escorting scheme members, and escorts travel FREE.

Fares: for any journey within Vale of White Horse or West Oxfordshire District Council areas or from within either District Council area to and from Oxford City Centre: **£2.00 single or £4.00 return.**

For local journeys anywhere within the City of Oxford:

£1.50 single or £3.00 return.

For other journeys not shown above:

£3.00 single or £6.00 return.

Concessionary bus passes are accepted at all times on Octabus, and give FREE TRAVEL on Octabus for all journeys!

West Oxfordshire District Council concessionary fare tokens may be used to offset full fares, so long as the journey starts or finishes within West Oxfordshire district.

How do I register?

Complete the attached membership application form and send it, with your remittance of £5 per person (payable to Walter's Limousines), to Walter's Limousines at Minchin Court Farm, Stanton Road, Forest Hill, Oxon., OX33 1EH. You will need to ask your doctor or professional care worker to stamp and/or sign the form.

How do I book?

Bookings can be made between 8.30am & 3.00pm up to seven days in advance by ringing 01865-876176. Bookings will be taken on a first-come first-served basis and therefore we recommend booking early. Same day booking will be subject to availability.

Contact address

WALTER'S LIMOUSINES
Minchin Court Farm,
Stanton Road
FOREST HILL, Oxon.
OX33 1EH
Telephone : 01865-876176

Alternative formats of this publication are available on request. These include other languages, large print, Braille, audio cassette, computer disk, or e-mail.

Please telephone 01865-815585

APPLICATION FOR OCTABUS MEMBERSHIP

To become a member we need to have some information. Please complete this form as fully as possible. We may ask for more information to help us meet your travel needs.

1. About you

Your title Mr/Mrs/Miss/Ms/Other (please specify).....

Your Forename(s).....

Your Surname.....

Date of Birth / /
 (Day) (Month) (Year)

2. Where you live

House number and street name.....
(e.g. 15 Fanshaw Hall Close, Kingston Street)

Village or Area Town.....
(e.g. Churchill or Summertown) (e.g. Witney or Oxford)

Post Code

3. How we can contact you

Home telephone number..... Mobile number.....

4. When you travel

Do you take any of the following when you travel?

- a) A wheelchair YES/NO. If YES is it MANUAL/ELECTRIC.
- b) A scooter YES/NO. If YES what is the make and type?
- c) A walking frame YES/NO
- d) A walking stick YES/NO. If YES do you use one or two sticks? ONE/TWO
- e) A shopping trolley YES/NO
- f) A guide or assistance dog? YES/NO

Do you always need a companion to travel with you? ALWAYS/SOMETIMES/NEVER

Do you need extra time or assistance to be seated on the bus? YES/NO

Do you have a concessionary bus pass? YES/NO. If YES please complete the number of the pass 633597 0100 _ _ _ _ _

PLEASE CONTINUE ON THE OTHER SIDE OF THE FORM

For what reason do you need to travel?

- a) Shopping YES/NO
- b) Doctors YES/NO
- c) Dentist YES/NO
- d) Hairdresser YES/NO
- e) Day centre YES/NO
- f) Social club YES/NO
- g) Other YES/NO. If YES tell us where you go.....

5. How did you find out about Octabus dial-a-ride?

Friend / Doctor / Council office / Council website / Parish Magazine / Other (please specify)

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6. Other information

In case of an emergency who should we contact?

Name..... Relationship.....
(e.g. Son or friend)

Telephone

Address.....

.....

Do you want to tell us more about yourself (e.g. your disability, your general health or requirements)?

7. Certification

Please ask your doctor or professional carer to complete the following.

I certify that the above-named person is, in my opinion, disabled or mobility-impaired, and should therefore qualify to use the Octabus dial-a-ride service.

Signature or stamp

Position

Date

8. Your confirmation.

I declare that the above information is true to the best of my knowledge. I undertake to inform you if my circumstances change for any reason.

Signed..... **Date**.....

The Octabus Dial-a-Ride Consortium and Walters Limousines will use your personal data for the purpose of administration, statistical analysis, assessment and analysis, marketing, and improving our services. We may disclose your information to our service providers and agents for these purposes. You have a right to request a copy of the personal data we hold about you, for which we may charge a fee of £10, and to correct any inaccuracies in your information. By returning this form, you consent to our processing information about your health for the purposes described above.

Please send this completed application form with your membership fee of £5.00 to Walter's Limousines, Minchin Court Farm, Stanton Road, Forest Hill, Oxford, OX33 1EH