

free internet access

If you don't have internet access at home don't forget that there are public internet computers at all our libraries and use is free. You can book in advance – just contact your nearest library.

Renewals Hotline

You can also renew your library books from home using our 24-hour Renewals Hotline **0845 1202811**. You will need your PIN.

Call this number to:

- Hear a list of the items you have on loan and when they are due back
- Renew your books, provided they are not reserved by someone else – you can do this three times before bringing them into the library
- Listen to details of outstanding charges in your account
- Check the items you have requested and find out if any are ready to be collected

This illustration courtesy of Adult Learning Difficulties Class, The Mill Arts Centre, Banbury

your library

online

Your library is available 24/7

join in . explore . discover . log on



Here to help



www.oxfordshire.gov.uk



www.oxfordshire.gov.uk/libraries

- Join the library online; we will post your library card to you



Find out

- Details and opening times of all Oxfordshire libraries
- A location map for each library
- Services available in every library
- Details of mobile library stops and times
- Information links to other useful websites

Find out what's in stock, reserve and renew your books

www.libcat.oxfordshire.gov.uk

Anyone may search the catalogue

If you are a library member you may also:

- Check the items you have on loan and when they are due back
- Renew your books, provided they are not reserved by someone else. You can do this three times before bringing them into the library. (DVDs and music CDs cannot be renewed online.)
- Reserve items for collection at a library of your choice

- Check the items you have reserved and see if any are ready for collection
- View any outstanding charges in your account
- Check your personal details
- Change your PIN

To use these services you will need the number on your library card and your PIN. If you do not have a PIN, ask at any library and present your library card. To ensure protection of your personal data PINs are not issued by telephone or email.



Check out our services for children

<http://kidlib.oxfordshire.gov.uk>

- Special sections for 5-11 year olds and for children over 12
- Pages for parents, carers and teachers
- Details of story times, rhyme times and other events

Discover the history of your area

www.oxfordshire.gov.uk/heritagesearch

Heritage Search allows you to investigate local history online

- Find out about our museum objects
- Explore over 60,000 photographs
- Search our online catalogues
- Discover the original documents you can see at the Oxfordshire Record Office



Use the online reference library

www.oxfordshire.gov.uk/referenceonline

Using the number on your library card you can access a wide range of information sites. These include:

- Britannica Online
- Grove Art Online
- Grove Music Online
- News UK: national and regional newspapers and magazines
- Oxford English Dictionary
- Oxford Dictionary of National Biography: more than 50,000 biographies of remarkable people
- Times Digital Archive: the complete Times newspaper from 1785
- Who's Who and Who Was Who



Ask a librarian anything

www.peoplesnetwork.gov.uk/enquire

We subscribe to Enquire, an online enquiry service connecting you to librarians who will help find answers to your questions. Enquire is available 24 hours a day, every day. You can put questions to trained staff who will help you in real time, just as they would if you were talking to them face-to-face or on the telephone. There's an email service if you don't need an answer straight away.



Enquire