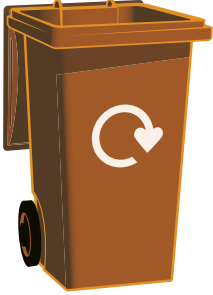


Garden Waste Recycling Service

YES PLEASE



NO THANKS





Frequently asked questions

Q. How do I subscribe to the garden waste service?

A. The garden waste service is a chargeable service. If you wish to subscribe to the service please visit www.oxford.gov.uk/gardenwaste or call 01862 249811.

Q. Why do I have to pay for the garden waste service?

A. The garden waste service is now a subscription service. The charge is a contribution towards the cost of collections. Without this contribution, we would not be able to run the service.

Q. What sized bins can I have

A. The bins are available in two sizes, 140 litre and 240 litre. If your property does not have room for bins, you can purchase paper based compostable sacks. However we would prefer you to have a brown wheeled bin as it is less hazardous and easier for you and our crews to manage.

Q. Where do I present my garden waste receptacle?

A. Garden Waste is a kerbside collection service. Please present the bin at the boundary of your property by 7am on the day of collection.

Q. What happens to my subscription service if I move house?

A. If you move to another property serviced by Oxford City Council's recycling and waste teams you can take your bin with you. Please inform us of your new address so we can transfer the service. If you do not tell us the crews will not be authorised to empty the brown wheelie bin.

Q. What size branches can I put in my sack/bin?

A. They have to be no thicker than 5cm/2" diameter

Q. I cannot afford to join the service, is there any where else I can take my garden waste?

A. You can take your garden waste to Redbridge but there is a maximum allowance of 3 bags a time. Alternatively, why not try home composting? For more information on home composting please log-on to www.oxfordshirewaste.gov.uk

Contact Us

www.oxford.gov.uk/gardenwaste

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Follow us on Twitter: www.twitter.com/Recycle4Oxford